



Effective Tuesday March 24, 2020, all BACU branches to close for walk in visits

The threat of spreading COVID-19 remains high and recently the Province of Manitoba declared a state of emergency to help combat this aggressive virus in the face of an unprecedented pandemic. According to all health authorities flattening the curve is a critical step to ensure our health care system isn't overloaded and the best tool we have to accomplish this is through self-isolation and social distancing.

In a continual effort to increase the safety and wellness of our members and staff, BACU will be enacting enhanced pandemic protocols. These enhancements are to further provide increased safety measures while ensuring our members have access to the essential services they require to manage their financial affairs.

In an effort to keep all members and staff safe and ensure everyone's well-being, [BACU will no longer allow entry to our branches without having made an appointment](#). Essentially, appointments can be made but only for services which require in-branch functionality.

We ask that all other transactions be completed via a distance delivery method:

- calling the branch
- sending an email
- using Online Banking
- the MyBACU mobile App
- Automated Telephone Banking
- Automated Teller Machine (ATM)

All branches are to ensure only one member appointment is scheduled per period of availability. Finally, we ask that any member which may have the following refrain from entering a branch:

- Has a cough
- Fever
- Been in contact with a case of COVID-19
- In self-isolation
- Returning from outside of the province in the last 14 days

Allowing only one member at a time will ensure the adequate space required to maintain social distancing, proper disinfectant procedures between visits and keep everyone safe.

In these challenging times, we are there for you. Just call or email any questions you may have.